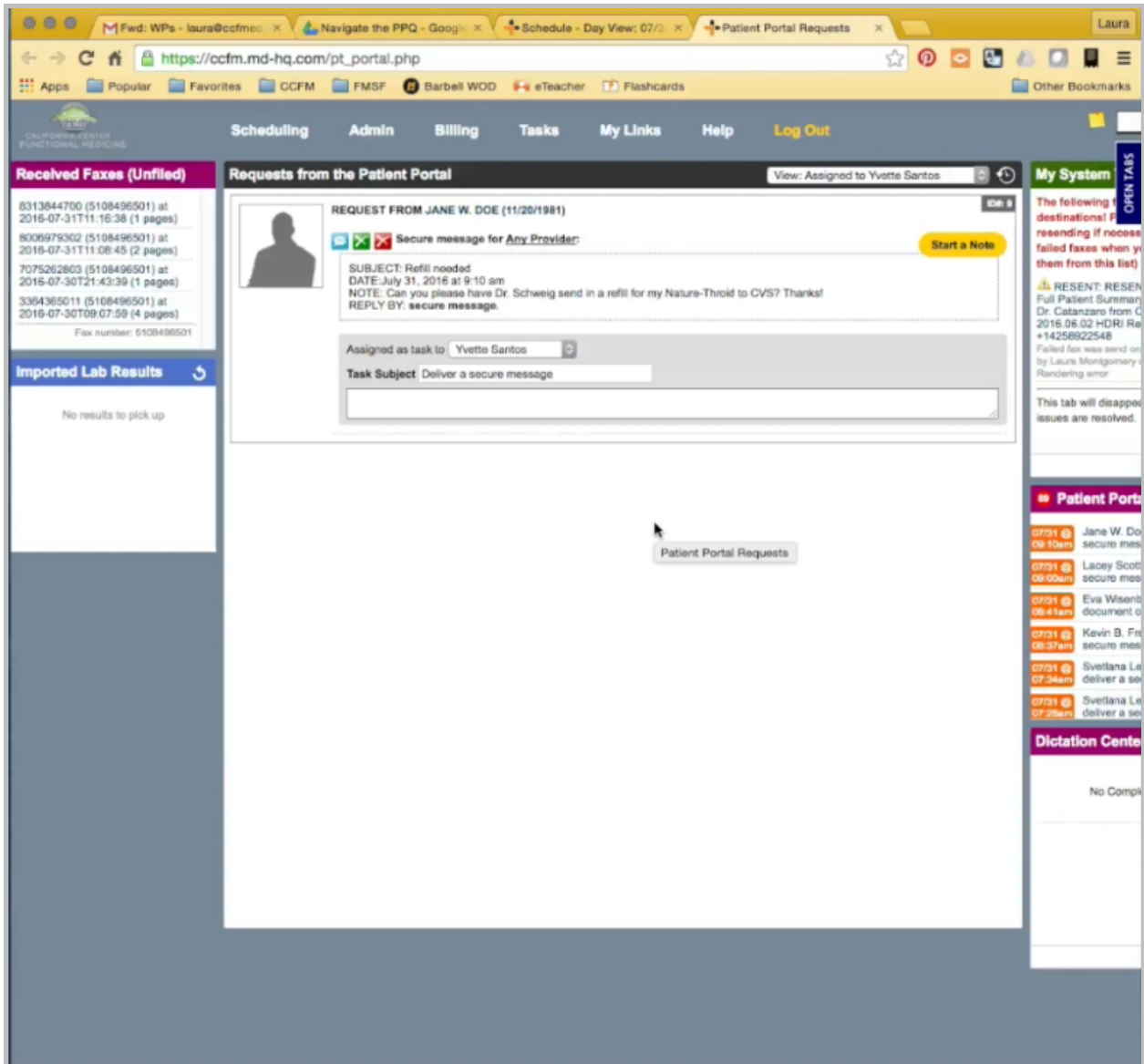
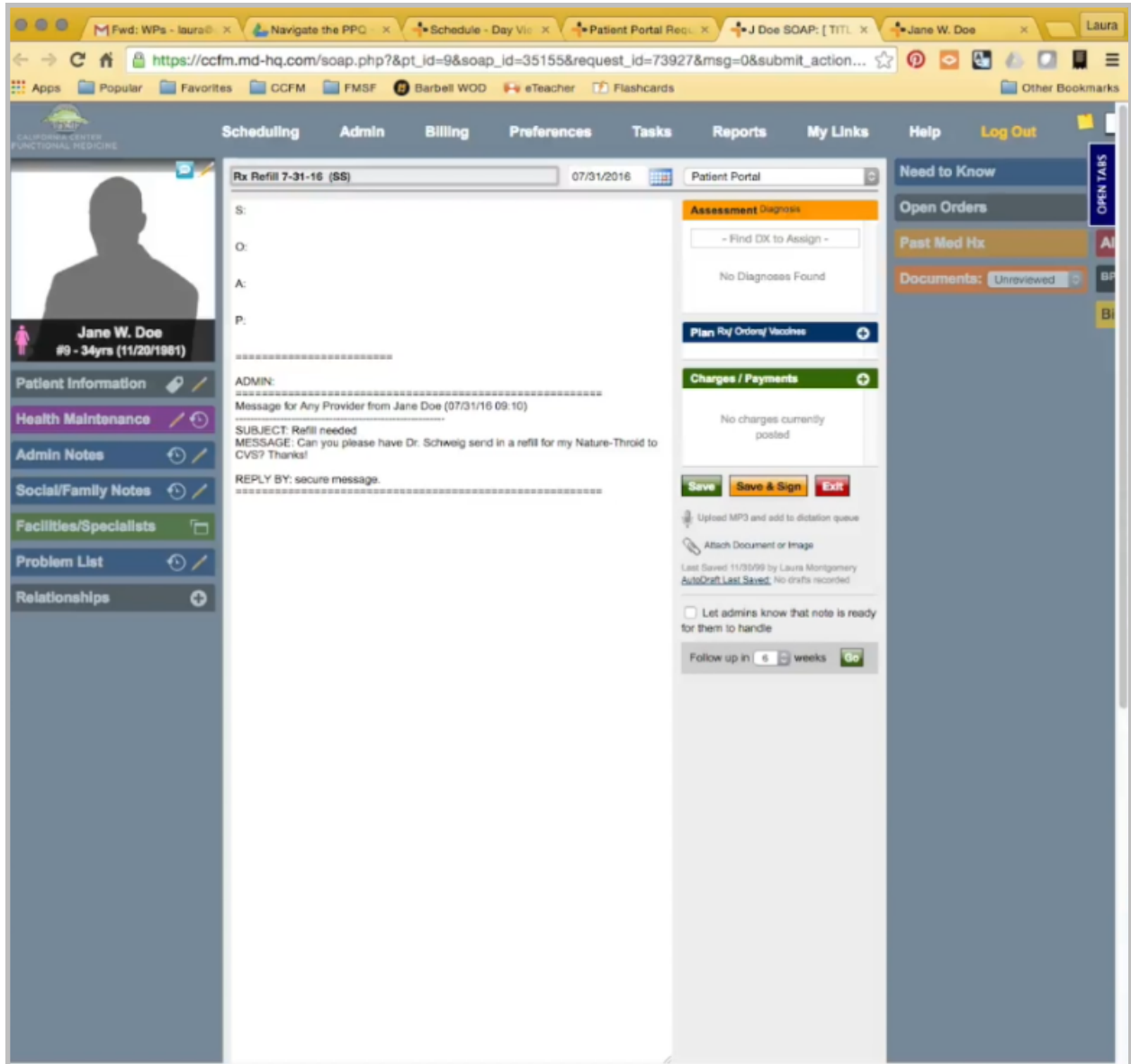


Back-end Systems: Using the EHR: Part One - Ordering Prescriptions

When a request is sent for a refill through the PPQ, click to open the patient's chart.



Go back here and start a note.



Title should be Rx Refill. Today's date, the clinician of record initials. Type should be prescription refill. Remove all of that. Just put a basic note here to the clinician. The patient is requesting it go to CVS.

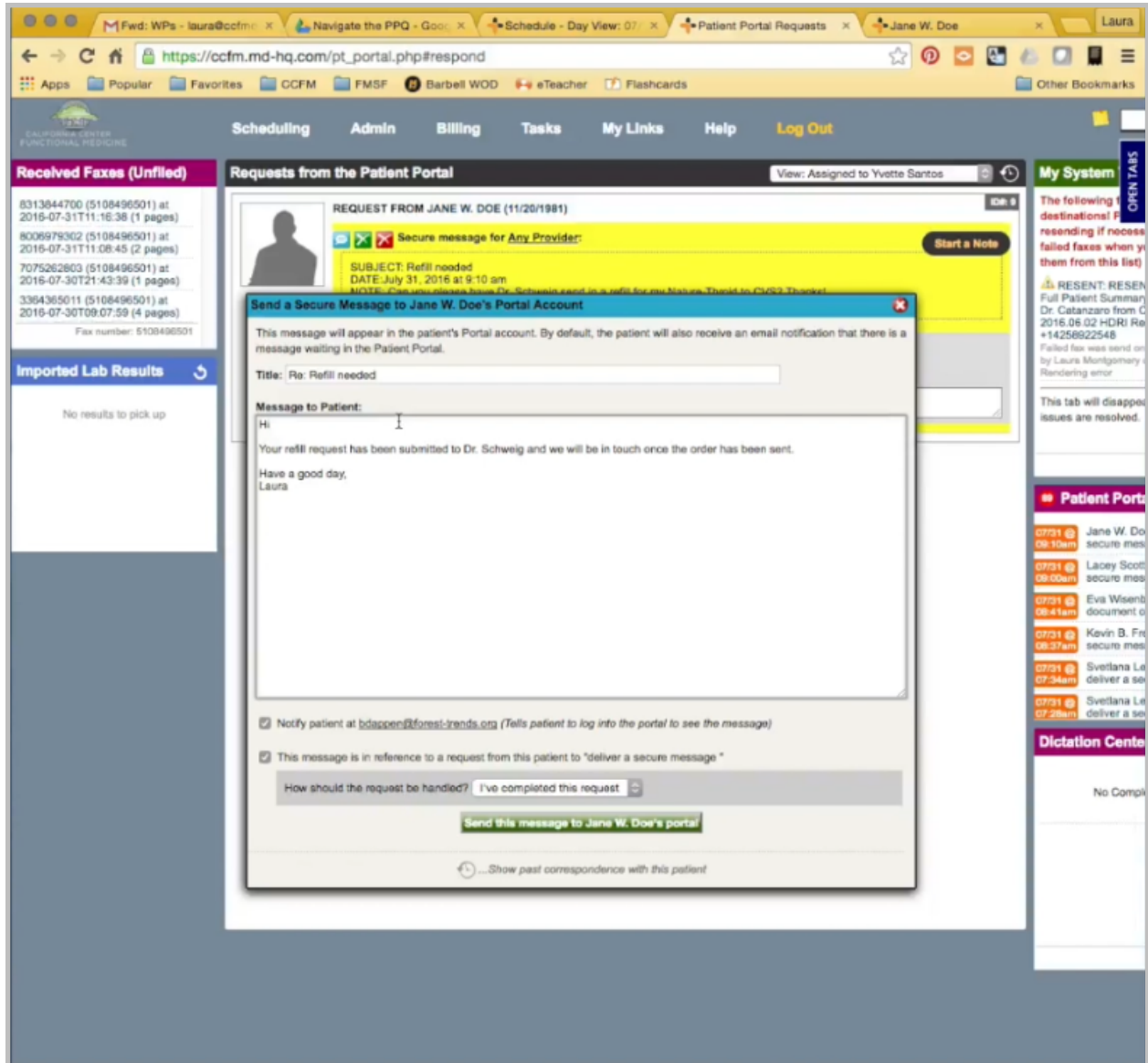
The screenshot shows a web-based medical software interface. At the top, there are browser tabs and a URL bar. The main navigation bar includes 'Scheduling', 'Admin', 'Billing', 'Preferences', 'Tasks', 'Reports', 'My Links', 'Help', and 'Log Out'. On the left, a sidebar displays patient information for 'Jane W. Doe #9 - 34yrs (11/20/1981)' with various note categories like 'Patient Information', 'Health Maintenance', 'Admin Notes', etc. The central area shows a message titled 'Rx Refill 7-31-16 (SS)' dated 07/31/2016. A 'Schedule New Task' dialog box is open, allowing the user to create a task. The dialog box has a title bar, a subject field, a text area, and several configuration options including 'Associated Patient (Opt) Jane Doe (11/20/1981)', 'Due Date', 'Reminder' (set to 15 minutes before), 'Task is for' (Laura Montgomery), and 'Priority' (Normal). An 'Add New Task' button is located at the bottom of the dialog.

I'm going to create a task. Send it to the clinician. Close.

The screenshot shows a patient portal for Jane W. Doe. The interface is divided into several sections:

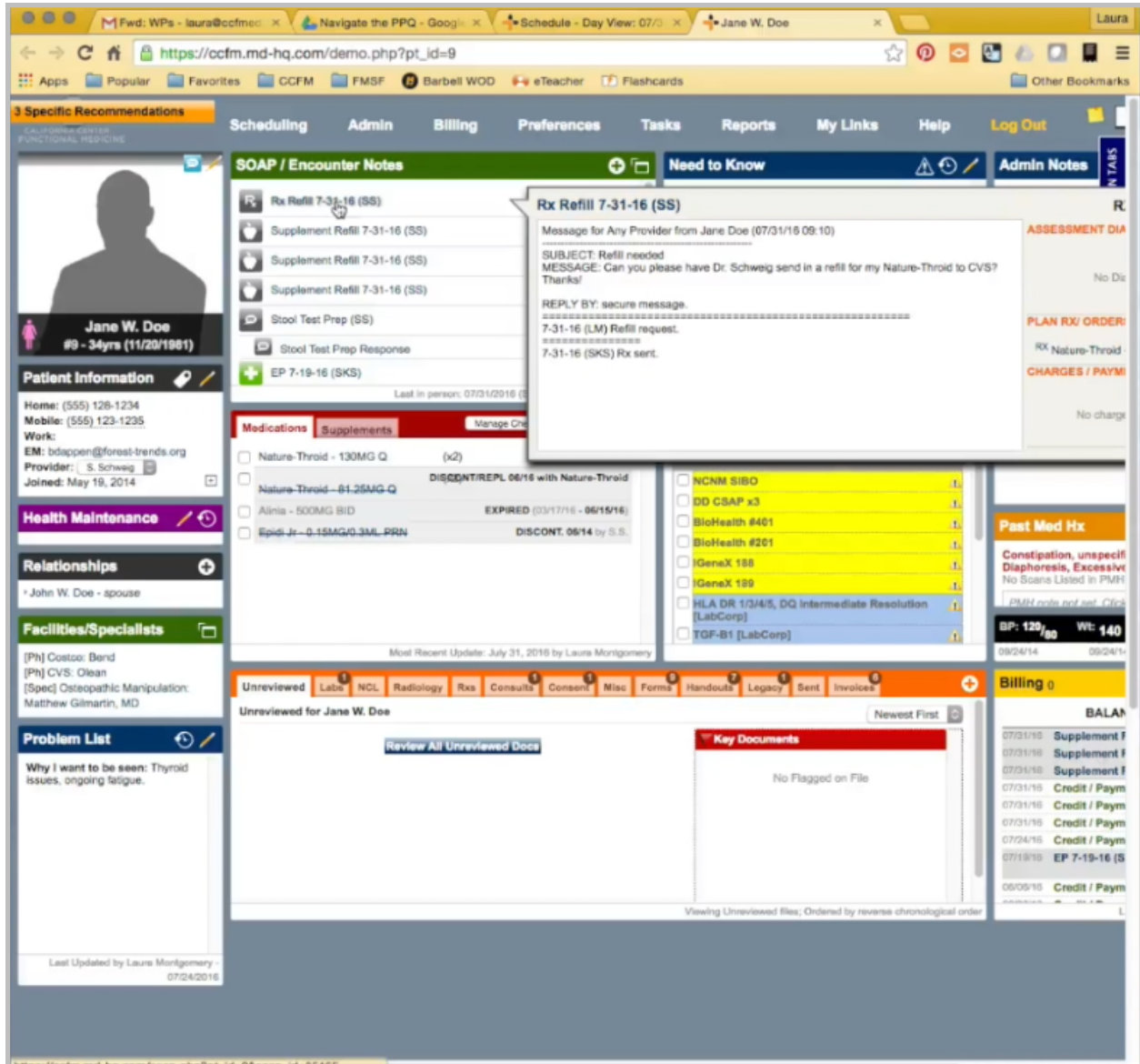
- Patient Information:** Jane W. Doe, #9 - 34yrs (11/20/1981). Home: (555) 128-1234, Mobile: (555) 123-1235. Work: EM: bdappen@forest-trends.org, Provider: S. Schweg, Joined: May 19, 2014.
- Medications:**
 - Nature-Throid—81.25MG-Q (DISCONT/REPL 06/16 with Nature-Throid)
 - Nature-Throid - 130MG Q (05/05/16 - 12/23/16)
 - Alinia - 500MG BID (EXPIRED 03/17/16 - 06/15/16)
 - Epid. Jr.—0.15MG-Q.3ML-PRN (DISCONT. 06/14 by S.S.)
- Supplements:**
 - Rx Refill 7-31-16 (SS) L.M. 07/31/2016
 - Supplement Refill 7-31-16 (SS) L.M. 07/31/2016
 - Supplement Refill 7-31-16 (SS) L.M. 07/31/2016
 - Supplement Refill 7-31-16 (SS) L.M. 07/31/2016
 - Stool Test Prep (SS) L.M. 07/21/2016
 - Stool Test Prep Response L.M. 07/26/2016
 - EP 7-19-16 (SKS) L.M. 07/19/2016
- Open Orders:** EP 7-19-16 (SKS) 07/19/16
 - NCNM SIBO
 - DD CSAP x3
 - BioHealth #401
 - BioHealth #201
 - iGeneX 188
 - iGeneX 189
 - HLA DR 1/3/4/5, DQ Intermediate Resolution [LabCorp]
 - TGF-B1 [LabCorp]
- Map Overlay:** Shows a map of Olean, NY with a red pin at 415 N Union St. Text overlay: CVS: Olean, Phone: (716) 372-5881, Fax: (716) 372-2566, Address: 415 N Union St, Olean, NY 14760.
- Billing:** BALAN, 07/31/16 Supplement f, 07/31/16 Supplement f, 07/31/16 Credit / Paym, 07/31/16 Credit / Paym, 07/31/16 Credit / Paym, 07/24/16 Credit / Paym, 07/19/16 EP 7-19-16 (S), 06/05/16 Credit / Paym.

In the chart, I just want to make sure that there is a CVS there, and it has a fax number.



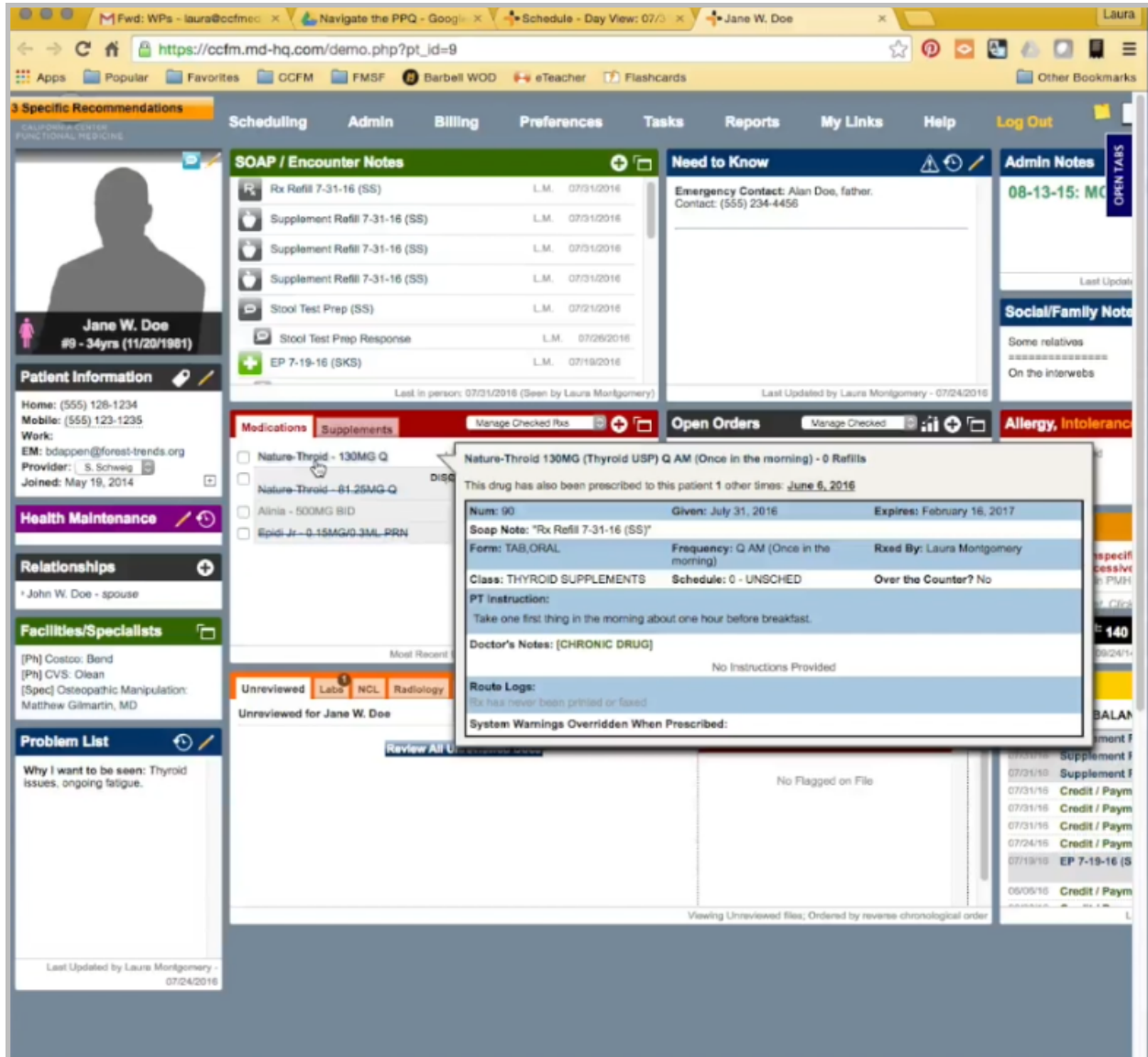
I'll respond to the patient and wait for the task to come back.

Once I receive the task back, I click to open the patient's chart.



The screenshot shows a web-based medical software interface for a patient named Jane W. Doe. The interface includes a navigation menu at the top with options like Scheduling, Admin, Billing, Preferences, Tasks, Reports, My Links, Help, and Log Out. On the left, there is a patient profile section with contact information and a 'Problem List' containing 'Thyroid issues, ongoing fatigue'. The main area is titled 'SOAP / Encounter Notes' and lists several notes, including 'Rx Refill 7-31-16 (SS)'. A pop-up window displays a message from Jane Doe dated 07/31/16, requesting a refill for her Nature-Throid medication. The message text is: 'Message for Any Provider from Jane Doe (07/31/16 09:10) SUBJECT: Refill needed MESSAGE: Can you please have Dr. Schweig send in a refill for my Nature-Throid to CVS? Thanks! REPLY BY: secure message. 7-31-16 (LM) Refill request. 7-31-16 (SKS) Rx sent.' Below the message, there are sections for 'Medications' and 'Supplements', with 'Nature-Throid - 130MG Q' listed as discontinued. A 'Key Documents' section is also visible, showing 'No Flagged on File'. The bottom of the interface shows a 'Billing' section with a list of transactions.

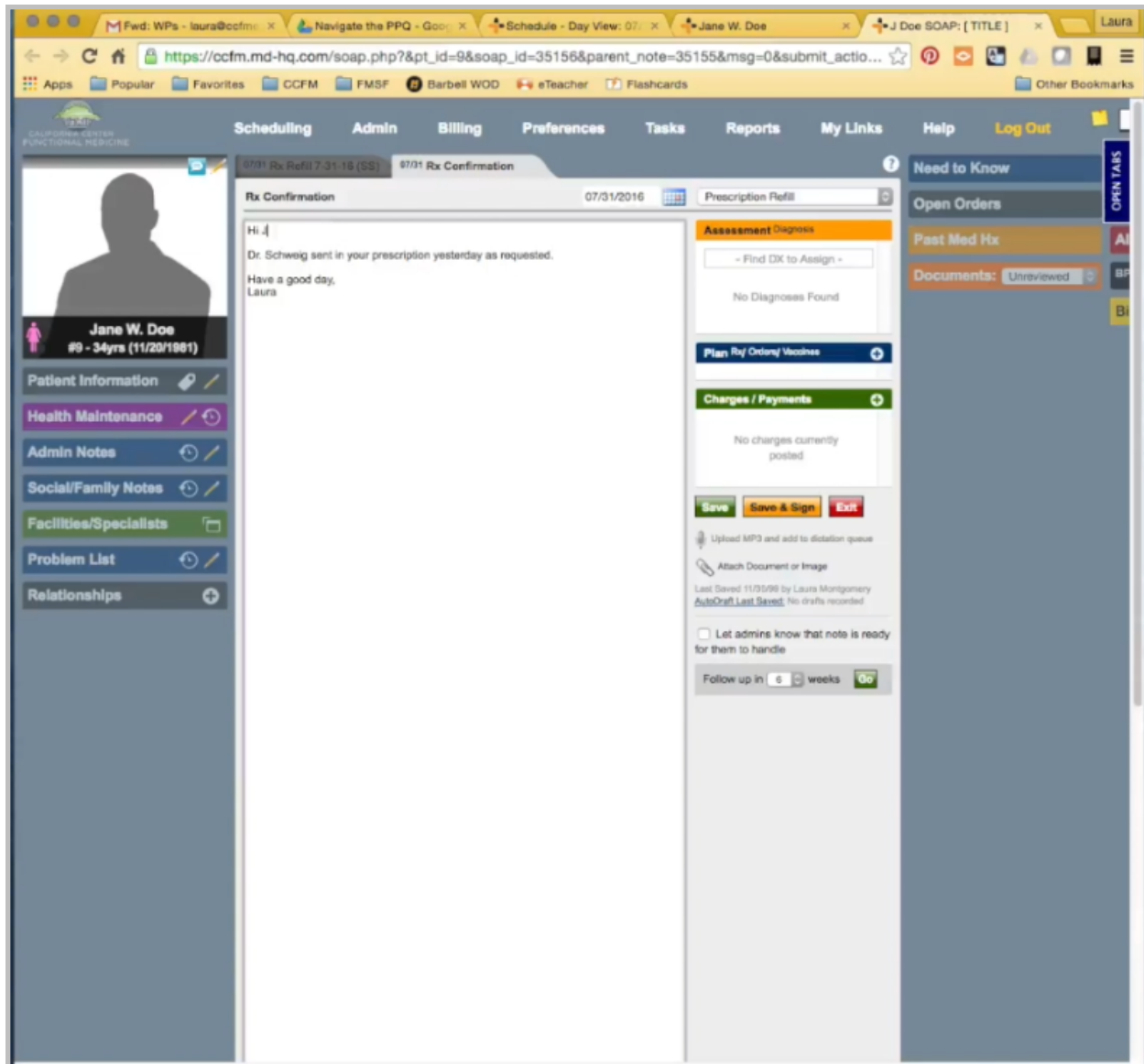
I see in the encounter that the refill was sent.



The screenshot shows a medical software interface for a patient named Jane W. Doe. The interface includes a navigation bar with options like Scheduling, Admin, Billing, Preferences, Tasks, Reports, My Links, Help, and Log Out. On the left, there is a patient profile card with contact information and a 'Problem List' section. The main area displays 'SOAP / Encounter Notes' and a 'Medications' list. A popup window is open for the medication 'Nature-Throid 130MG (Thyroid USP) Q AM', showing details such as the date given (July 31, 2016), expiration date (February 16, 2017), and instructions. The popup also indicates that the drug has been prescribed to the patient on other occasions, specifically June 6, 2016.

I want to hover on it here, and I can see that even though the prescription was written, it wasn't sent anywhere, so I'll send the prescription now. I would checkmark it, create a faxable form, and then fax it to the CVS the patient requested.

I also want to let the patient know, so I'll create a subnote.



I'm going to type it as a prescription refill to match the encounter. Save and sign. Notify the patient. Make the note available, and the encounter is complete, so I can mark the task as complete.

The screenshot displays a medical software interface for reviewing a prescription refill request. The central document viewer shows a faxed request from Walgreens dated 2016/07/31. The request is for Am triptiline 50mg tablets, with a quantity of 60 and a last refill date of 12/30/2015. The patient's information includes Jane W. Doe, born 11/20/1981, with a spouse John W. Doe. The prescriber is Sunjia Schweig, M.D., located at 2414 Ashby Ave, Berkeley, CA. The document is marked as 'Needs to be Reviewed by Doctor' and is currently 'Unreviewed'. The interface includes various sidebar options like 'Patient Information', 'Health Maintenance', and 'Problem List', as well as a right-hand control panel with buttons for 'Save, Unreviewed' and 'DONE! File Document'.

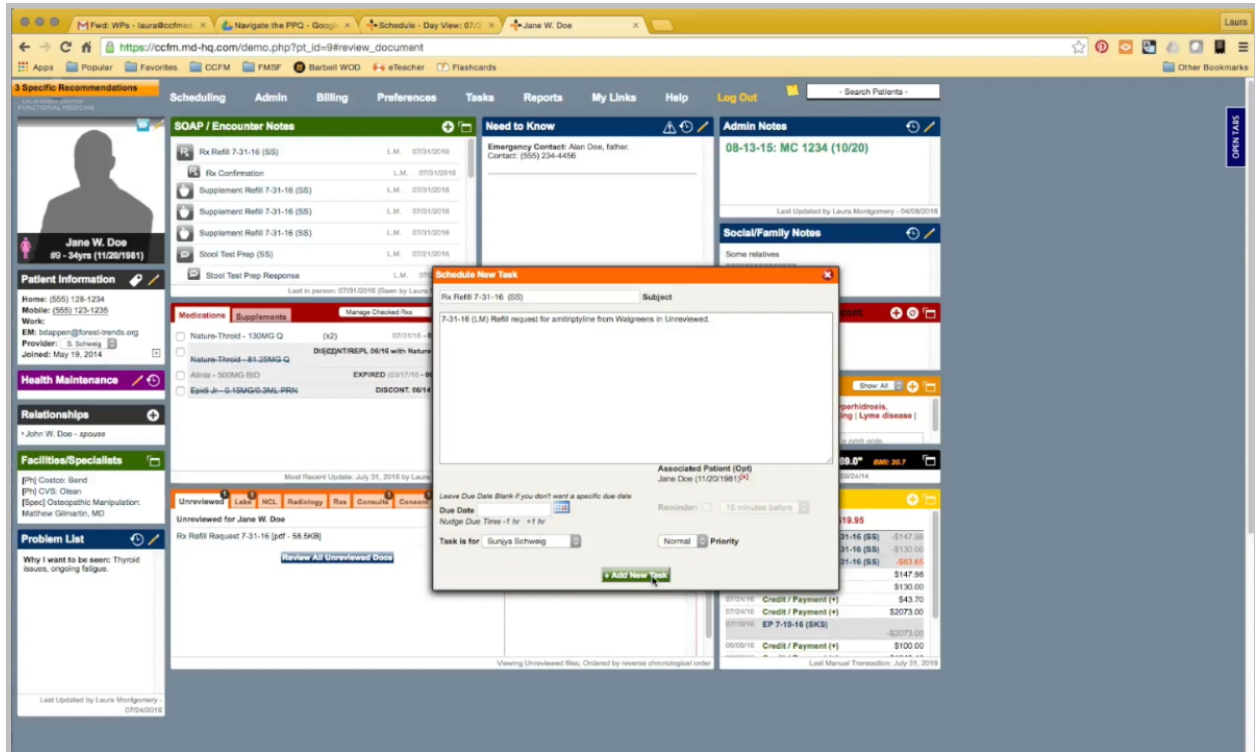
This is an example of a refill request that we received by fax, so I've assigned the fax to the patient's chart. I'm going to mark that it needs to be reviewed by the clinician. It's an Rx refill request, 07/31/16, the date of the request. It's an Rx. I'm going to save it unreviewed for now.

The screenshot displays a web-based medical application interface. The main content area is a 'Walgreens Prescription Refill Request' form for Jane W. Doe, dated 07/31/2016. The form is divided into several sections:

- Patient Information:** Jane W. Doe, #9 -349s (11201881).
- Prescriber Information:** SUNIYA SCHWEIG, 2414 ASHBY AVE, BERKELEY, CA 947052063.
- Prescription Information:** Drug: AMITRIPTYLINE 50MG TABLETS, Sig: TAKE 1 AND 1/2 TABLETS EVERY NIGHT AT BEDTIME FOR SLEEP AND HEADACHE.

 The interface also features a sidebar on the left with sections for 'Patient Information', 'Health Maintenance', 'Relationships', 'Facilities/Specialists', and 'Problem List'. The 'Problem List' section contains a note: 'Why I want to be seen: Thyroid issues, ongoing fatigue'. On the right side, there are controls for document type, results, and follow-up, along with a 'NOTIFY PATIENT' section.

Add a new task. I do want to put in the task the name of the medication and the pharmacy.



I task it to the clinician. In this case, I won't actually get the task back. As soon as the clinician goes here and sends the refill, they actually notify the patient by portal, fill in this information with the medication, Walgreen's. Done, File Document, and mark the task complete.